



Fire & Life Safety Services

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Protecting what matters most

When your fire and life safety systems are properly maintained and serviced per standards, you can protect what matters most – people, property, and business continuity – while minimizing your risk exposure.

To provide the highest probability that your fire and life safety systems will operate properly in the event of a fire, the NFPA requires 24x7 monitoring; regular inspection, testing, and maintenance; and timely repairs for deficiencies. Organizations must also meet the requirements from applicable insurance providers as well as federal, state, and local authorities having jurisdiction (AHJ).

Fire and life safety typically represent 5-7% of a facility department's budget – but managing the 10-15 systems and their respective compliance requirements likely takes 15-20% of your time. In short, it's essential to select a service partner who can service and maintain your platforms per the standards and requirements specific to your building, your business, and your jurisdiction.

Comprehensive, digital portfolio

Advances in fire system technologies and innovations now make it possible to integrate connected sensors, detectors, and sprinklers in ways that are better suited to protecting building occupants as well as business assets and continuity. Fire professionals are adapting how they use technology to make buildings safer.

Key benefits

- Improved performance and 24x7 monitoring via UL® Listed CSAA Five Diamond Central Monitoring Station
- Expertise on applicable codes and standards
- Single point of contact and streamlined scheduling for service
- Efficiently managed service via Customer Service Portal
- Remote connectivity leads to proactive service
- Support for compliance efforts with uniform, digital documentation required by NFPA and other AHJs

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That's why it has never been more important to rely on a trusted partner who can harness the power of digitalization to help improve the reliability and performance of fire and life safety system systems. With our comprehensive, digital portfolio of Fire and Life Safety Services, Siemens can provide the highest probability that your systems will operate properly in the event of a fire.

By turning data into valuable insights, we help our customers leverage a systematic approach to monitoring, analyzing, optimizing, and maintaining system performance through advanced analytics. And that means relying on a powerful combination of digital and onsite services.

Central Monitoring Station	Above-Site Services for Fire	Desigo Fire Cloud Apps
<p>UL® Listed Five-Diamond CSAA Central Monitoring Station remotely monitors fire alarm and life safety systems with UL certificated service as required by many AHJs around the country.</p>	<p>As part of our full suite of digital services, we can monitor your systems continuously and securely to proactively notify you with detailed information for fire alarm issues that need attention. With approval, local teams receive this information to be prepared for appropriate issue resolution, prior to visiting your site – greatly improving first time fix rates and minimizing return visits.</p>	<p>Gain real-time views of your fire safety system performance to enhance incident response time and effectiveness.</p>
Smart Fire Sprinkler Service	Alarm Notification Service (ANS)	Customer Service Portal
<p>By leveraging intelligent sensors and cloud-based technology, Siemens Smart Fire Sprinkler Service continuously monitors and collects data such as temperature, pressure, equipment operation, and fire extinguisher pressure.</p>	<p>Quickly implement automated, prompt notifications and communications that keep employees, visitors, contractors, and others informed of situations and events.</p>	<p>Manage schedules, track repairs, generate reports, access critical information, and retrieve essential NFPA and healthcare accreditation (Joint Commission or DNV) inspection reports to help maintain compliance. Maintenance schedules, repair status, proof of service, activity logs, and more are up-to-date and available at your fingertips.</p>



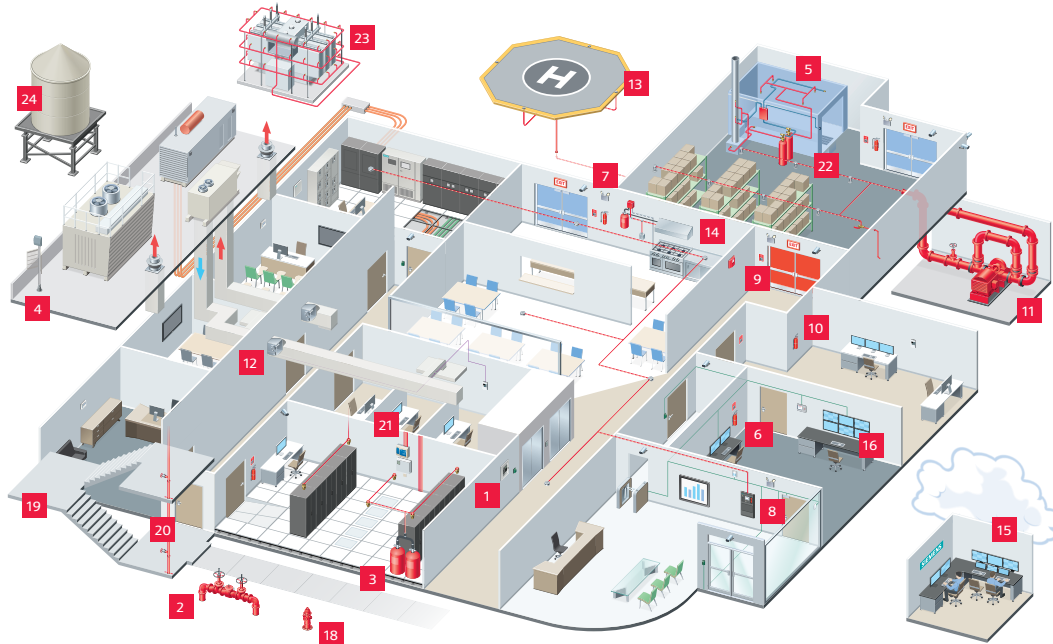
TechAdvance+ Inspection and Reporting Tool (TAP)

TAP enables a standardized digital testing approach that lets Siemens customers stay up-to-date with code inspections, NFPA reports, and much more.

Protection matters

Siemens comprehensive Fire & Life Safety Services provide the support you need to protect your people, property, and business continuity.

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With more than 100 field offices staffed with 3,100 service employees, we provide the support you need when you need it.



Siemens NICET-certified technicians are trained on complete systems from most major manufacturers.



Siemens operates a fully redundant US-based, UL-listed National Service Operations Center for 24/7/365 alarm, fire, and systems monitoring.

Comprehensive Fire & Life Safety Services

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| 1. Area of Refuge | 6. Emergency Communication – MNS | 11. Fire Pumps | 16. Network Management Station (Desigo CC) | 21. VESDA |
| 2. Back Flow Preventers | 7. Exit / Emergency Lights | 12. Fire / Smoke Dampers | 17. Nurse Call (not pictured) | 22. Water-Based Fire Sprinklers |
| 3. Clean Agent Suppression | 8. Fire Alarm Systems | 13. Foam-Water Sprinkler Systems | 18. Private Fire Service Mains (Hydrants) | 23. Water Spray / Mist Systems |
| 4. Distributed Antenna Systems | 9. Fire Doors | 14. Kitchen Hood Suppression | 19. Smoke Control / Stairwell Pressurization | 24. Water Storage Tanks |
| 5. Dry Chemical Industrial Suppression | 10. Fire Extinguishers | 15. Monitoring | 20. Standpipe and Hose Systems | |

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Siemens fire and life safety services

Manage System Operation & Compliance

- Fire Safety Assessment
- Monitoring – UL® Listed
- Inspection, Testing & Maintenance
- Corrective Services
- Sprinkler Internal Piping Condition and Obstruction Investigation Service
- Healthcare Accreditation

Optimize Efficiency & Productivity

- System Performance Assessment & Strategy
- System Optimization Services
- Integration Services
- Education Services
- Operator Coaching
- Alarm Management Services
- On-site System Operator/ Staffing
- Support Services

Protect Lifecycle Investment

- Lifecycle Planning
- Software Upgrades
- Technology Migrations

Siemens fire & life safety experts

Siemens responsive fire and life safety experts and technicians can help you with your compliance to the latest standards and requirements from NFPA; local AHJs; and the Federal, state, and local codes specific to your business.

Moving the fire digital transformation forward

Those who rely on information to do their jobs in Fire and Life Safety need more information – in more ways – than ever before. And that’s where harnessing the power of digital transformation plays a critical role.

From people and property to business continuity, your priority is ensuring that your systems perform their best when they’re needed most. Siemens’ comprehensive portfolio of digital Fire and Life Safety Services help you leverage emerging technologies in ways that help improve fire notification and protection, codes and standards compliance efforts, and operational efficiencies.

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